



Enterprise/Security Focused
“Cloud Confidence, Every Time.”

Unlocking Limitless Potential through AI

SHIVAKARMA INFOTECH SOLUTIONS PVT. LTD.

+91 9919955501

Rajajipuram Lucknow, Uttar Pradesh - 226017

contact@shivakarma.in



SHIVAKARMA INFOTECH SOLUTIONS PVT. LTD.
INNOVATION MEETS EXECUTION

ID CIN - U62099UP2025PTC223343

www.shivakarma.in



SHIVAKARMA INFOTECH SOLUTIONS PRIVATE LIMITED

INNOVATION MEETS EXECUTION

COMPANY PROFILE

Private Limited Company

CIN: U62099UP2025PTC223343

Established: 2019 | Incorporated: 2025

Website: www.shivakarma.com

+91 7376491929
+91 9919955501

sschauhan@shivakarma.in,
contact@shivakarma.in

F-1015, RAJAJIPURAM,
LUCKNOW - 226017,
Uttar Pradesh



TABLE OF CONTENTS

1. Executive Summary
2. About Shivakarma Infotech Solutions
3. Our Journey & Milestones
4. Core Business Solutions
5. Technology Expertise
6. Industry Experience
7. Project Portfolio
8. Our Development Process
9. Quality Assurance & Certifications
10. Our Team
11. Infrastructure & Resources
12. Future Vision
13. Contact Information



1. EXECUTIVE SUMMARY

Shivakarma Infotech Solutions Private Limited stands as a beacon of technological innovation in the Indian IT landscape. With over 6 years of dedicated service in the technology sector, we have evolved from a passionate startup in 2019 to a formally incorporated Private Limited Company in 2025, marking a significant milestone in our corporate journey.

Our transformation reflects not just growth in scale but a deepening commitment to delivering enterprise-grade solutions that transform businesses across healthcare, education, retail, and various other sectors. We specialize in creating comprehensive, scalable, and user-centric software solutions that address real-world business challenges.

Our core competencies lie in developing sophisticated software solutions including Hospital Management Systems, School ERP Software, E-commerce Management Platforms, Store & Inventory Management, Accounting Software, Customer Communication Management (CCM), Customer Relationship Management (CRM), and Staff Hiring Management Systems. These flagship products represent our deep understanding of industry-specific needs and our ability to deliver transformative digital solutions.

Beyond our core offerings, we provide comprehensive IT services spanning UI/UX Design, Website Development, Payment Gateway Integration, Digital Marketing, Data Analysis, Database Security, IT Consultancy, Cyber Security, Mobile Application Development, and various other specialized services. This holistic approach enables us to serve as a one-stop technology partner for businesses of all sizes.



2. ABOUT US

2.1 Company Overview

We are a technology-driven organization committed to empowering businesses through innovative digital solutions. Incorporated under the Companies Act, 2013, with CIN U62099UP2025PTC223343, we operate from our headquarters in Lucknow, Uttar Pradesh, serving clients across India and internationally.

Legal Information

Company Name: Shivakarma Infotech Solutions Private Limited

CIN: U62099UP2025PTC223343

Registration Date: January 2025

Registered Office: Lucknow - 226017, Uttar Pradesh, India

Authorized Capital: As per ROC filings

Paid-up Capital: As per ROC filings

2.2 Our Mission

To democratize technology by providing affordable, scalable, and innovative IT solutions that enable businesses to achieve operational excellence and sustainable growth in the digital age.

2.3 Our Vision

To be recognized as India's most trusted technology partner, known for delivering transformative digital solutions that create lasting value for businesses across diverse industries.



2.4 Core Values

Innovation

Continuously pushing boundaries to deliver cutting-edge solutions that give our clients a competitive advantage.

Integrity

Maintaining the highest standards of professional ethics and transparency in all our business dealings.

Excellence

Striving for perfection in every project, ensuring quality that exceeds client expectations.

Customer-Centricity

Placing our clients' success at the heart of everything we do, ensuring their goals become our mission.





3. OUR JOURNEY & MILESTONES

2019 - 2020 - The Beginning

Started operations as a technology services provider with a vision to transform businesses through innovative IT solutions. Initial focus on web development and basic software solutions for local businesses.

2021 - 2022 - Expansion Phase

Expanded service portfolio to include mobile application development and digital marketing. Successfully delivered first Hospital Management System for a 20-bed hospital in Lucknow.

2023 - 2024 - Different Product Development

Launched proprietary School ERP system and completed implementation for 3+ educational institutions. Added numbers in Hospital ERP System. Started the E-commerce Management Software. Worked In different domians such as CRM, Whatsapp Integration, Bulk SMS, Payment gateway Implementation etc



Also in 2024 - Focused on Market Research

Recognized for innovative E-commerce solutions. Made a depth research for the Hospital Management System issues faced by different areas and hospital chains and requirements and enhancements which are been required for the School ERP Solutions. Established dedicated R&D division for emerging technologies.

2025 - Corporate Transformation

Incorporated as Private Limited Company under the Companies Act, 2013. Working to Launch next-generation AI-powered solutions. Working for expanded operations with plans for pan-India presence.





4. CORE BUSINESS SOLUTIONS

We have identified and perfected our expertise in eight core business domains, each representing a critical need in today's digital economy. Our solutions are not just software products; they are comprehensive business transformation tools designed to drive efficiency, productivity, and growth.

4.1 Hospital Management System (HMSTech - AI)

Our flagship Hospital Management System represents the pinnacle of healthcare technology innovation. Designed through extensive collaboration with healthcare professionals, our HMS addresses every aspect of hospital operations.

Key Features:

- Complete patient lifecycle management from registration to discharge
- Integrated OPD and IPD management with queue optimization
- Electronic Medical Records (EMR) with secure cloud storage
- Automated billing and insurance claim processing
- Inventory and pharmacy management with expiry tracking
- Laboratory Information System (LIS) integration
- Multi-location support for hospital chains
- Mobile apps for doctors, patients, and staff
- AI-powered diagnostic assistance and predictive analytics

4.2 School ERP Software (edu-AI)

Our comprehensive School ERP system, branded as edu-AI, revolutionizes educational institution management by integrating all administrative and academic processes into a single, powerful platform.

Comprehensive Modules:

- Multi-branch management with centralized control
- Student Information System with complete academic tracking



- Advanced fee management with online payment integration
- Automated timetable generation with conflict resolution
- Digital attendance with biometric/RFID integration
- Examination management compliant with CBSE/State boards
- Transport management with GPS tracking
- Library management with digital catalog
- Parent and student mobile applications
- AI-powered performance analytics and predictions

4.3 E-commerce Management Software

Our E-commerce Management platform empowers businesses to establish and scale their online presence with a feature-rich, scalable solution that handles everything from product catalog to customer fulfillment.

Platform Capabilities:

- Multi-channel selling (website, mobile app, marketplaces)
- Advanced inventory management with real-time tracking
- Integrated payment gateway with multiple options
- AI-powered product recommendations
- Customer behavior analytics and targeting
- Automated order processing and fulfillment
- SEO-optimized product pages
- Multi-currency and multi-language support
- Social media integration and marketing tools



4.4 Store & Inventory Management System

Our Store & Inventory Management System brings precision and efficiency to supply chain operations, enabling businesses to optimize inventory levels while minimizing costs.

Core Features:

- Multi-location inventory tracking
- Barcode and RFID integration
- Automated reorder point management
- Supplier management and purchase automation
- Real-time stock movement tracking
- Batch and expiry management
- Integration with accounting systems
- Mobile apps for warehouse operations
- Advanced analytics and forecasting

4.5 Accounting Software

Our Accounting Software solution provides comprehensive financial management capabilities designed to meet Indian regulatory requirements while offering international standard features.

Financial Management Features:

- Complete double-entry bookkeeping system
- GST-compliant invoicing and returns filing
- Multi-company and multi-branch accounting
- Automated bank reconciliation
- Payroll integration with statutory compliance
- Financial reporting and MIS dashboards
- Budget management and variance analysis
- Fixed asset management with depreciation
- TDS management and e-filing support



4.6 Customer Communication Management (CCM)

Our CCM platform enables businesses to manage all customer communications through a unified platform, ensuring consistent messaging and improved customer engagement.

Communication Capabilities:

- Omnichannel communication (Email, SMS, WhatsApp, Voice)
- Automated campaign management
- Personalized messaging with dynamic content
- Template management with approval workflows
- Real-time delivery tracking and analytics
- Customer preference management
- Compliance with DND and privacy regulations
- Integration with CRM and other business systems

4.7 Customer Relationship Management (CRM)

Our CRM solution provides a 360-degree view of customer interactions, enabling businesses to build stronger relationships and drive revenue growth through intelligent customer insights.

CRM Capabilities:

- Complete customer lifecycle management
- Lead management with scoring and routing
- Opportunity tracking and pipeline management
- Contact and account management
- Task and activity automation
- Email integration and tracking
- Sales forecasting and analytics
- Mobile CRM for field teams
- Integration with marketing automation



4.8 Staff Hiring Management System

Our Staff Hiring Management System streamlines the entire recruitment process, from job posting to onboarding, helping organizations build their dream teams efficiently.

Recruitment Features:

- Multi-channel job posting automation
- AI-powered resume screening and ranking
- Applicant tracking system (ATS)
- Interview scheduling and management
- Collaborative hiring with team feedback
- Background verification integration
- Offer letter generation and e-signing
- Onboarding workflow automation
- Recruitment analytics and reporting





5. TECHNOLOGY EXPERTISE

Our technology stack represents a careful selection of cutting-edge tools and frameworks, chosen for their reliability, scalability, and ability to deliver exceptional user experiences. We continuously invest in emerging technologies to ensure our clients benefit from the latest innovations.

5.1 Development Technologies

Category	Technologies	Use Cases
Frontend Development	React.js, Angular, Vue.js, HTML5, CSS3, JavaScript, TypeScript, Bootstrap, Material-UI	Responsive web applications, Progressive Web Apps, Single Page Applications
Backend Development	Node.js, Python, Java, .NET Core, PHP, Express.js, Django, Spring Boot	RESTful APIs, Microservices, Server-side applications
Mobile Development	React Native, Flutter, Swift, Kotlin, Ionic	Cross-platform mobile apps, Native iOS/Android apps
Database Management	MySQL, PostgreSQL, MongoDB, Redis, Oracle, SQL Server, Elasticsearch	Relational databases, NoSQL solutions, Caching, Search engines
Cloud Platforms	AWS, Microsoft Azure, Google Cloud Platform, Digital Ocean	Cloud hosting, Serverless computing, Container orchestration
DevOps Tools	Docker, Kubernetes, Jenkins, GitLab CI/CD, Terraform, Ansible	Containerization, CI/CD pipelines, Infrastructure as Code



5.2 Other Specialized Services

UI/UX Design

- User research and persona development
- Wireframing and prototyping
- Visual design and branding
- Usability testing and optimization
- Design systems development

Digital Marketing

- Search Engine Optimization (SEO)
- Pay-Per-Click advertising (PPC)
- Social media marketing
- Content marketing strategies
- Email marketing automation

Data Analysis

- Business intelligence solutions
- Predictive analytics
- Data visualization dashboards
- Machine learning models
- Big data processing

Cybersecurity

- Security audits and assessments
- Penetration testing
- Security policy development
- Incident response planning
- Compliance management

5.3 Integration Capabilities

Third-Party Integrations

We excel in seamlessly integrating various third-party services and APIs to enhance functionality:

- **Payment Gateways:** Razorpay, PayU, CCAvenue, Paytm, PayPal
- **SMS Services:** TodaysBiz, BrandRise, Kaleyra
- **Email Services:** Microsoft Teams, G Suite, SendGrid, Mailgun, AWS SES
- **Cloud Storage:** AWS S3, Google Drive, Dropbox
- **Analytics:** Google Analytics, Mixpanel, Hotjar
- **Maps & Location:** Google Maps
- **Communication:** WhatsApp Business API, Slack, Microsoft Teams



5.4 Additional IT Services

Website Designing

- Corporate website development
- E-commerce platforms
- Landing page optimization
- CMS-based solutions
- Website maintenance

IT Consultancy

- Digital transformation strategy
- Technology roadmap planning
- System architecture design
- Process optimization
- Vendor evaluation

Mobile Application

- Native iOS/Android development
- Cross-platform solutions
- Enterprise mobility
- App store optimization
- App maintenance & support

Database Security

- Data encryption implementation
- Access control management
- Backup and recovery solutions
- Database performance tuning
- Compliance auditing

5.5 Specialized Integration Services

Domain-Specific Services

- **WhatsApp Integration:** Business API for automated messaging, notifications, and customer support
- **Bulk SMS Service:** High-volume messaging with delivery tracking and analytics
- **Domain Hosting:** Reliable hosting solutions with 99.9% uptime guarantee
- **Biometrics Record Management:** Integration with attendance systems and access control
- **ID Card Management:** Design, printing, and tracking solutions for organizations
- **IT Management:** Infrastructure monitoring, help desk, and asset management



6. INDUSTRY EXPERIENCE

Our diverse portfolio spans across multiple industries, giving us unique insights into sector-specific challenges and opportunities. This cross-industry expertise enables us to bring innovative solutions from one domain to another, creating unique value propositions for our clients.

6.1 Healthcare Sector

Domain Expertise

With extensive experience in healthcare technology, we understand the critical nature of medical data, the importance of system reliability, and the need for intuitive interfaces that work in high-pressure environments.

- Developed solutions for hospitals and clinics
- Expertise in HL7 and FHIR standards
- HIPAA compliance knowledge
- Integration with medical devices and diagnostic equipment
- Telemedicine and remote consultation platforms

6.2 Education Sector

Educational Technology Leadership

Our deep understanding of educational workflows, from K-12 to higher education, enables us to create solutions that enhance learning outcomes while simplifying administrative tasks.

- Served educational institutions
- Experience with CBSE, ICSE, and State board requirements
- E-learning and virtual classroom solutions
- Student performance analytics and predictive modeling
- NEP 2020 compliance features



6.3 Retail & E-commerce

Digital Commerce Excellence

We help traditional retailers transform into digital-first businesses and enable pure-play e-commerce companies to scale efficiently with digital marketing.

- Powered online stores
- Omnichannel retail solutions
- Inventory synchronization across channels
- Customer loyalty and rewards programs
- AI-powered personalization engines

6.4 Manufacturing & Logistics

Supply Chain Optimization

Our solutions help manufacturers and logistics companies achieve operational excellence through digital transformation.

- Solutions for manufacturing units with **"7 CR rules"**
- Working with Just-In-Time methodology
- Production planning and scheduling systems
- Quality control and compliance tracking
- Warehouse management systems
- Fleet management and route optimization





6.5 Financial Services

Fintech Innovation

We enable financial institutions and fintech startups to deliver superior customer experiences while ensuring compliance and security.

- Digital banking solutions
- Loan management systems
- Payment processing platforms
- Regulatory compliance tools
- Financial analytics dashboards





7. PROJECT PORTFOLIO

Our project portfolio showcases our ability to deliver complex, mission-critical solutions across various industries. Each project represents not just technical excellence but also our commitment to understanding and solving real business problems.

7.1 Healthcare Projects

Project: Multi-Specialty Hospital Chain Management System

Client: Leading Hospital Chain (North India)

Scope: Comprehensive HMS for multi branch hospitals

Duration: 18 months

Key Deliverables:

- Centralized patient records across all locations
- Integrated billing with insurance TPA connections
- Real-time bed availability across hospitals
- Unified pharmacy and inventory management
- Mobile apps for doctors and patients

Impact:

- 45% reduction in patient wait times
- 30% improvement in bed utilization
- Significant annual savings through inventory optimization





Project: Diagnostic Center Network Solution

Client: Regional Diagnostic Chain

Scope: LIMS integration with patient portal for their centers

Duration: 8 months

Key Features:

- Automated sample tracking with barcode system
- Online report delivery with digital signatures
- WhatsApp integration for report notifications
- Home collection scheduling and tracking

Business Benefits:

- 80% reduction in report turnaround time
- 95% customer satisfaction rate
- 40% increase in repeat customers





7.2 Education Projects

Project: International School Group ERP Implementation

Client: Premium International School Group

Scope: Complete ERP for 3 campuses, 3,000+ students

Duration: 24 months

Solution Highlights:

- Multi-campus centralized management
- International curriculum support (IB, Cambridge)
- Multi-currency fee management
- Examination smooth operation and Marksheet's Design
- Parent portal in 5 languages
- AI-powered learning analytics

Results:

- 60% reduction in administrative workload
- 95% parent satisfaction with communication
- Paperless campus operations achieved



7.3 E-commerce Projects

Project: Fashion Retail Omnichannel Platform

Client: Leading Fashion Retailer

Scope: E-commerce platform with retail store integration

Duration: 12 months

Platform Features:

- Unified inventory across online and offline channels
- AI-powered size and fit recommendations
- Virtual try-on using AR technology
- Social commerce integration
- Influencer collaboration module
- Digital Marketing Add-on

Business Impact:

- 300% growth in online revenue
- 40% increase in average order value
- 25% reduction in return rates





7.4 Enterprise Solutions Projects

Project: Manufacturing ERP for Auto Components

Client: Tier-1 Automotive Supplier

Scope: Complete ERP with IoT integration

Duration: 20 months

Solution Components:

- Production planning with machine learning optimization
- Real-time quality control with IoT sensors
- Supplier portal with JIT delivery scheduling
- Predictive maintenance system

Achievements:

- 35% improvement in production efficiency
- 50% reduction in quality defects
- Significant annual savings in operations





7.5 Staff Management Projects

Project: IT Services Company HR Transformation

Client: Mid-sized IT Services Company

Scope: Complete HR and recruitment automation

Duration: 10 months

Solution Features:

- AI-powered resume screening for 5000+ applications monthly
- Automated interview scheduling with calendar integration
- Digital onboarding with document verification
- Performance management system
- Employee self-service portal

Results Achieved:

- 70% reduction in recruitment cycle time
- 85% improvement in candidate quality
- 50% reduction in HR operational costs





7.6 Accounting & Finance Projects

Project: Multi-Entity Accounting Platform

Client: Business Conglomerate

Scope: Unified accounting for group of companies

Duration: 16 months

Key Features:

- Multi-company consolidation
- Inter-company transaction management
- GST compliance across entities
- Real-time financial dashboards
- Automated statutory reporting

Impact:

- 80% faster month-end closing
- 100% GST compliance achieved
- Real-time visibility across group





7.7 Communication Management Projects

Project: Omnichannel Customer Engagement Platform

Client: Leading NBFC

Scope: Unified communication platform for 2M+ customers

Duration: 12 months

Platform Capabilities:

- WhatsApp Business API integration
- Automated loan reminders and notifications
- Personalized marketing campaigns
- Multi-language support (10 languages)
- Real-time analytics dashboard

Business Impact:

- 40% improvement in collection efficiency
- 60% reduction in communication costs
- 85% customer satisfaction rate





8. OUR DEVELOPMENT PROCESS

Our refined development methodology combines agile principles with industry best practices to ensure predictable delivery of high-quality solutions. We believe in transparency, collaboration, and continuous improvement throughout the project lifecycle.

8.1 Project Lifecycle

1. Discovery & Analysis

Duration: 2-4 weeks

- Stakeholder interviews and requirement gathering
- Current system analysis and gap identification
- Technical feasibility assessment
- Project scope documentation
- Risk assessment and mitigation planning

2. Design & Architecture

Duration: 3-6 weeks

- System architecture design
- Database schema planning
- UI/UX wireframes and prototypes
- API specification development
- Security architecture planning





3. Development & Testing

Duration: Based on project scope

- Agile sprints with 2-week cycles
- Continuous integration and testing
- Regular code reviews and quality checks
- Sprint demos and feedback incorporation
- Performance optimization

4. Deployment & Launch

Duration: 1-2 weeks

- Production environment setup
- Data migration and validation
- User acceptance testing
- Training and documentation
- Go-live support

5. Support & Enhancement

Duration: Ongoing

- 24/7 monitoring and support
- Regular maintenance and updates
- Performance optimization
- Feature enhancements
- Scaling support



8.2 Agile Methodology

Our Agile Approach

We follow Agile principles with Scrum framework, ensuring flexibility, transparency, and rapid value delivery:

- **Sprint Planning:** Define sprint goals and select user stories
- **Daily Stand-ups:** 15-minute sync meetings for progress updates
- **Sprint Reviews:** Demonstrate completed features to stakeholders
- **Retrospectives:** Continuous improvement discussions

8.3 Quality Assurance Process

Phase	Activities	Deliverables
Planning	Test strategy, Test plan creation, Resource allocation	QA Plan Document
Design	Test case design, Test data preparation, Environment setup	Test Cases, Test Scripts
Execution	Manual testing, Automation testing, Performance testing	Test Results, Defect Reports
Reporting	Defect analysis, Metrics collection, Status reporting	QA Reports, Metrics Dashboard





9. QUALITY ASSURANCE & CERTIFICATIONS

9.1 Quality Standards

Quality is not just a goal, it's embedded in our DNA. We follow rigorous quality assurance processes to ensure every solution we deliver meets the highest standards of reliability, security, and performance.

Our Quality Framework

- **Code Quality:** Automated code analysis, peer reviews, and adherence to coding standards
- **Testing Coverage:** Minimum 80% code coverage with unit, integration, and system tests
- **Security Testing:** Regular vulnerability assessments and penetration testing
- **Performance Testing:** Load testing, stress testing, and optimization
- **User Acceptance:** Comprehensive UAT with real-world scenarios

9.2 Certifications & Compliance

ISO Standards

- ISO 9001:2015 - Quality Management
- ISO 27001:2013 - Information Security
- ISO 20000-1:2018 - IT Service Management

Compliance Adherence

- GDPR compliance for data protection
- PCI DSS for payment processing
- HIPAA guidelines for healthcare
- SOC 2 Type II (planned)





9.3 Security Practices

Security Layer	Implementation
Application Security	OWASP guidelines, secure coding practices, regular security audits
Data Security	Encryption at rest and in transit, data masking, access controls
Infrastructure Security	Firewalls, IDS/IPS, DDoS protection, regular patches
Compliance	Regular compliance audits, policy enforcement, training programs

9.4 Testing Methodology

Comprehensive Testing Approach

- **Unit Testing:** Individual component testing with 80%+ coverage
- **Integration Testing:** API and module integration verification
- **System Testing:** End-to-end workflow validation
- **Performance Testing:** Load, stress, and scalability testing
- **Security Testing:** Vulnerability assessment and penetration testing
- **User Acceptance Testing:** Real-world scenario validation with end users

9.5 Quality Metrics

Metric	Target	Current Achievement
Code Coverage	80%+	85%
Defect Density	< 0.5 per KLOC	0.3 per KLOC
Customer Satisfaction	> 4.5/5	4.7/5
On-time Delivery	95%+	97%



10. OUR TEAM

Our success is driven by a passionate team of technology professionals who bring together diverse skills, deep domain expertise, and a shared commitment to excellence. We believe in nurturing talent and creating an environment where innovation thrives.

10.1 Expertise Areas

Department	Team Size	Key Skills
Development	5+	Full-stack development, Mobile apps, Cloud architecture
Design	2+	UI/UX design, Branding, User research
Quality Assurance	2	Automation testing, Performance testing, Security testing
DevOps	3+	CI/CD, Cloud management, Infrastructure automation
Business Analysis	2	Domain expertise, Process mapping, Solution design
Support	4	Customer support, Training, Documentation

10.2 Our Culture

Values That Drive Us

- **Continuous Learning:** Regular training programs and certification support
- **Innovation First:** Dedicated R&D time for exploring new technologies
- **Work-Life Balance:** Flexible working hours and remote work options
- **Team Collaboration:** Open communication and cross-functional teams
- **Recognition & Growth:** Performance-based growth and recognition programs



10.3 Professional Development

Training Programs

- Technical skill enhancement
- Domain knowledge sessions
- Leadership development
- Certification support

Career Growth

- Clear career progression paths
- Internal job postings
- Mentorship programs
- Performance-based promotions

10.4 Employee Benefits

Comprehensive Benefits Package

- **Health Insurance:** Health coverage with top hospitals
- **Professional Development:** Paid certifications and training
- **Work Flexibility:** Remote work and flexible timings
- **Leave Policy:** Generous leave policy with work-from-home options
- **Team Building:** Regular outings and team activities
- **Festival Bonuses:** Special bonuses during major festivals



11. INFRASTRUCTURE & RESOURCES

11.1 Development Infrastructure

State-of-the-Art Facilities

- **Development Center:** 1000 sq ft modern office in Lucknow and User Based WFH facilities
- **High-Speed Connectivity:** Redundant 1 Gbps internet connections
- **Development Workstations:** High-performance systems for all developers
- **Testing Lab:** Dedicated testing environment with testing expert Team
- **Meeting Rooms:** Video conferencing enabled collaboration spaces
- **Backup Power:** 24/7 power backup ensuring 99.99% uptime

11.2 Cloud Infrastructure

Component	Specification	Purpose
Primary Cloud	Dedicated Hosting Cloud Server	Production hosting
Secondary Cloud	Microsoft Azure	Disaster recovery
CDN	CloudFront & Cloudflare	Global content delivery
Monitoring	24/7 NOC with real-time alerts	System health monitoring
Backup	Automated daily backups with 30-day retention	Data protection



11.3 Security Infrastructure

Physical Security

- Biometric access control
- CCTV surveillance
- Secure server rooms
- Visitor management system

Digital Security

- Enterprise firewall
- Endpoint protection
- Data encryption
- Regular security audits

11.4 Development Tools & Licenses

We invest in premium tools and licenses to ensure our team has access to the best resources:

- IDEs: Visual Studio, IntelliJ IDEA, VS Code with premium extensions
- Project Management: Jira, Confluence, Trello
- Design Tools: Adobe Creative Suite, Figma, Sketch
- Testing Tools: Selenium, JMeter, Postman
- Version Control: GitLab Enterprise, GitHub Enterprise
- Communication: Slack, Microsoft Teams, Zoom
- Documentation: Confluence, SharePoint

11.5 Business Continuity Planning

Disaster Recovery Strategy

- **Data Backup:** Real-time replication to multiple geographic locations
- **Recovery Time Objective (RTO):** 4 hours
- **Recovery Point Objective (RPO):** 1 hour
- **Regular DR Drills:** Quarterly disaster recovery testing
- **Redundant Systems:** Active-active configuration for critical services



12. FUTURE VISION

12.1 Strategic Roadmap 2025-2030

As we embark on our journey as a Private Limited Company, our vision extends beyond just business growth. We aim to become a catalyst for digital transformation across India and beyond.

2025-2026: Foundation Strengthening

- Expand team to 100+ professionals
- Launch AI-powered versions of all core products
- Establish partnerships with global technology leaders

2027-2028: Market Expansion

- Enter international markets (Southeast Asia, Middle East)
- Launch industry-specific cloud platforms
- Establish R&D center for emerging technologies
- Achieve ₹5+ Crore annual revenue milestone

2029-2030: Innovation Leadership

- Become recognized leader in AI/ML solutions
- Launch blockchain-based enterprise solutions
- Establish Shivakarma Innovation Labs
- IPO readiness and potential listing



12.2 Technology Investments

Emerging Technology Focus Areas

- **Artificial Intelligence:** ML models for predictive analytics, NLP for customer service
- **Blockchain:** Secure document management, supply chain transparency
- **IoT Integration:** Smart hospital solutions, connected classrooms
- **AR/VR:** Training simulations, virtual shopping experiences
- **Edge Computing:** Real-time processing for critical applications
- **Quantum Computing:** Research partnerships for future applications

12.3 Expansion Plans

Area	Current	2027 Target	2030 Vision
Team Size	5+	150+	300+
Office Locations	Lucknow	Delhi, Mumbai, Bangalore	Dubai, Singapore
Client Base	20+	200+	800+
Product Portfolio	5 Core Products	15+ Products	25+ Products
Annual Revenue	Building	₹5 Crore	₹70+ Crore

12.4 Innovation Initiatives

R&D Center

- Dedicated innovation lab
- University partnerships
- Patent filing program
- Startup incubation

Technology Partnerships

- Global tech collaborations
- Open source contributions
- Industry consortiums
- Research publications



12.5 Commitment to Excellence

As we look to the future, our commitment remains unchanged:

- Delivering solutions that create real business value
- Staying ahead of technology curves
- Building long-term partnerships with clients
- Contributing to India's digital economy growth
- Creating employment opportunities for talented professionals
- Maintaining highest standards of ethics and integrity



13. CONTACT INFORMATION

Let's Transform Your Business Together

We're excited to discuss how we can help your organization achieve its digital transformation goals.

Corporate Office

Shivakarma Infotech Solutions Private Limited

Lucknow - 226017

Uttar Pradesh, India

CIN: U62099UP2025PTC223343

Contact Details

Phone: +91 9919955501

Alternate: +91 9956313555

Email: contact@shivakarma.in

Support: support@shivakarma.in

Business Hours

Monday - Friday: 9:00 AM - 6:00 PM IST

Saturday: Closed

Sunday: Closed

Support: 24/7 for critical issues



Online Presence

Website: www.shivakarma.in

LinkedIn: linkedin.com/company/shivakarma-infotech

Twitter: [@shivakarmaIT](https://twitter.com/shivakarmaIT)

Facebook: <https://www.facebook.com/shivakarmainfotech>

Instagram: <https://www.instagram.com/shivakarmainfotech>

For Specific Inquiries

- **General Queries:** contact@shivakarma.in
- **New Projects:** cto@shivakarma.in
- **Careers:** career@shivakarma.in
- **Partnerships:** coo@shivakarma.in
- **CEO Office:** ceo@shivakarma.in

Thank You for Your Interest

We look forward to the opportunity to serve you and contribute to your success story.

ISO 9001

ISO 27001

ISO 20000-1

GDPR Compliant

PCI DSS Ready

© 2025 Shivakarma Infotech Solutions Private Limited. All rights reserved.

CIN: U62099UP2025PTC223343 | Registered under Companies Act, 2013

This document contains confidential and proprietary information.